

Appendix H

Representations made in support of the
Old Mill Bar

Letters of Support for the Old Mill (OM)

Date Received	Name / contact	method	comments
10/6/18	Chris Jones <i>chris@oldmill.org.uk</i>	email	<p>Drawn to Old Mill (OM) as a venue because of its friendly and welcoming environment and the way that both the previous and present licensees work to support their local community and provide facilities that enrich the cultural life of the area</p> <p>Never seen any occasions of crime and disorder</p> <p>When playing music at event at OM, the licensees have taken sound level readings and advised DJs and musicians to keep within appropriate limits</p>
10/6/18	Meg Jones <i>meg@oldmill.org.uk</i>	email	<p>OM is the most welcoming venue i have ever had the pleasure to frequent. I feel safe and relaxed...& have never witnessed a single crime or disorder issue there. Any crime or disorder would be totally out of keeping with the warm, friendly, community-spirited and respected ethos of the venue</p> <p>I have noticed several changes they have made to try to work with their neighbours to reduce issues of noise</p>
11/6/18	Allison Braybrooke <i>allison@oldmill.org.uk</i>	email	<p>Great asset to the area, not just for locals but for out of town visitors</p> <p>Whenever i have visited the OM for late night events i have never entered via the front entrance & neither have I witnessed any disturbances</p>

11/6/18	Victoria Chapman At the end of the bar LIVES IN FLAT ABOVE OM	email	Lives in the flat above the OM soundproofing measures have been taken including new fire door, secondary glazing and soundproof door at the end of the bar Other pubs in the vicinity have much later closing time than OM In 5 years working here, I have only had to call the police once, and that was to remove a patron. never witnessed the criminal behaviour that is described in this complaint.
13/6/18	Martin Johnson 4 Idloes Terrace, Llanidloes	letter	Always been policy of OM management that as the evening progressed, customers were asked to use Function Room exit (rear of premises) when leaving the premises Loud DJ music is only permitted by a handful of extended hours licences
13/6/18	Sorelle White 14 Glandwr, Newtown	letter	In terms of crime and disorder, my experience of the OM is very different to the applicants OM is the only licensed premises in the region that i feel safe enough to attend on my own I have never witnessed the kind of criminal or nuisance behaviour described
13/6/18	Jenny Williams	email	very local, friendly and welcoming establishment....not a venue frequented by noisy, young and careless individuals Never witnessed anything but convivial behaviour and have been impressed with the awareness and respect shown for the people living nearby
13/6/18	Adrian Roberts 33 high street, LLANIDLOES	email	OM is a place where people who don't normally go to pubs feel at ease i have not witnessed any criminal or disorderly behaviour & find it difficult to recognise the establishment described in the complaint I have refitted my neighbours downpipe outlet a couple of times, it is loose and unclipped. It

				could have been knocked off by someone walking home from the pub or equally by a pram, skateboard etc
13/6/18	Mark Pryor		email	I play in an amplified guitar band and have played at OM on several occasions & never witnessed crime of any sort or excessive noise
13/6/18	Ian McCall 21 Llysnant, LLANIDLOES		email	amplified music at OM is monitored and not excessive
14/6/18	Barbara Sylvester 6 New Street, LLANIDLOES		email	been a patron of OM for 5 years and in all that time has not witnessed any undesirable behaviour, wither inside or out Licensee takes all possible steps to limit any nuisance behaviour or noise, assign customers to leave by the back door and smokers to be at the rear of the building
14/6/18	Karen Geddes		email	Never witnessed any criminal damage or sort of behaviour that would be considered socially unacceptable Owners very conscientious about noise levels. Entrances and exits are always carefully monitored later on in evenings
14/6/18	Emma Richer Resides in BRISTOL		email	Whenever i have been outside i have never heard any unnecessary loud noise from either the music or the people
15/6/18	Edward O'Brien resides in LLANIDLOES		email	OM has become a fantastic hub for the community...it has become a focal point for people getting together

18/6/18	Luke Aldridge 9 Brook street, LLANIDLOES	Letter	I was one of the DJ's who played on the night of 12 th May. When it was my turn to play, I took over the decks...only played for very short time, when I was asked to turn volume down as it was creeping up to near legal limit. Kept it down rest of the night
18/6/18	Robin Hobbs Mill Cottage, Cwm Belan, LLANIDLOES	letter	"Semi acoustic folk nights" - a flagrant untruth. Folk nights completely acoustic with no amplification Never been witness to drunken, unruly behaviour past problems with sound leakage, fundraiser to try to address these.
18/6/18	J Hollis Two gates, Tamworth, Staffs	letter	I can confirm that I have not seen any criminal activity. OM is a friendly, comfortable space to socialise with zero tolerance to unruly behaviour
18/6/18	Kelvin Jenkins Machynlleth	email	Attended musical events at OM on many occasions...never seen any bad, aggressive or anti-social behaviour at any of them. Complaints made do not match my own experience
19/6/18	Sue Holmes 2 Llawryglin		Heard allegations of criminal activity. Local Police advised only 2 instances of police involvement, both occasions they were called by the staff
19/6/18	Bob & Heather Aldridge	email	Customers for over 30 years. (Licensee) done everything he can possibly do to ensure his customers, as well as the bar itself, does not impact on neighbours Noise levels always monitored

19/6/18	Susan Brunt 18 Smithfield St, LLANIDLOES	email	OM is an important venue for Llanidloes with so many community based events I have not personally experienced anything that could be described as public nuisance
20/6/18	Richard & Veronica Barker	letter	Regular visitors to the OM. Supriosed to hear of complaints of crime, disorder, noise and nuisance levelled against it. We have witnessed none There would obviously be a certain level of noise, I am assured is monitored carefully by the licensee
20/6/18	Robert Chapman	email	OM..is a family friendly bar and community hub and provides a quiet oasis free from noisy drunks and loud music
20/6/18	Gareth Bayliss	email	OM is a wonderful safe space...at no time have i witnessed any antisocial behaviour in or outside the venue
21/6/18	Les Wilkins Glandernol, Llangurig	email	Specific interest in the Appeal - puts on events @ OM, some of which have been the subject of complaint from the applicant OM is probably the most family friendly bar in town; somewhere where people can sit and talk without having to contend with TV, games machines or rowdy drinkers Noise - have checked this on many occasions and only noise heard from front of the applicants house is street noise, music from other licensed premises. OM music inaudible Applicants objections to OM licence are spurious and irrelevant. Nosie complaints unreasonable
25/6/18	Bronwen Stringwell 2 Highgate Street,	letter	The pub is being run in a responsible way and provides an amenable venue for all ages to gather...safe environment for people to go on their own

	LLANIDLOES		Reports by the applicant are dubious and distorted
26/6/18	Marion Bulmer 122 Dolgwenith, LLANIDLOES	email	<p>Folk sessions have never been amplified in any way, they are attended by skilled and devoted acoustic musicians and singers only</p> <p>New licensees have ensured the main door is kept shut to reduce noise to the outside and that patrons don't congregate near that door or under the arch to chat and smoke</p> <p>Never seen anything remotely like vandalism or potential or actual violence during m,y hundreds of visits to the OM</p>
26/6/18	Mandy Jervis 33 High Street, LLANIDLOES	email	<p>Welcoming, convivial place to go and meet friends</p> <p>It has never been, as suggested in the statement, a place for drunkards and a late night drinking destination...never seen any trouble there</p>
27/6/18	Marion & Hamish Rowsell	email	<p>Om is relaxed an welcoming</p>
27/6/18	Virginia Wade Plas Tylwch, LLANIDLOES	email / letter	<p>Whole family are customers of OM because we find it is a lovely welcoming, family venue</p> <p>I have never witnessed any crime and disorder issues...& I have seen how Mr McCready and staff make sure music is kept within legal levels, by testing with a noise meter</p>
27/6/18	Tony Cooke 36 Elvington Road, Liverpool	letter	<p>OM is resource centre for Llanidloes and also a much wider area...effort should be made to ensure this valuable asset continues to flourish...</p> <p>The PA system in the building can be loud, it just isnt very often</p> <p>I have always been told at closing time to use the exit furthest from the houses</p>

27/6/18	Steve Evans 12 Penborfa, LLANIDLOES (formerly of 42 High Street)	letter	Previous resident @ 42 High street - always subject to noise when we bought the property and we knew this to be the case. They sold the property to Mr & Mrs Challands 8 years ago. They were informed that OM had previously been licensed premises and would possibly continue later. Living in proximity of the Stag & Angel meant the possibility of some noise interference
28/6/18	Richard Osbourne Llanidloes resident	email	There will always be those who cannot live with the noise & hubbub that goes with living in a town centre & while bars need to stick to their licence agreement, one has to accept a certain level of disturbance as fulfilling the needs of the many
28/6/18	Denis McTurk 5 Glyn Cottages Llanidloes	letters	New landlords have made an immense effort to communicate & find a way through ongoing problems...realised that sound systems being brought into the venue were causing higher decibel readings and have banned these
28/6/18	Bejamin Smith 5 Tan yBryn, LLANIDLOES	email	I don't think the importance of occasional late night events at OM can be overestimated ...the OM is safe space for the community to gather and i have never seen a hint of trouble on these joyful and gentle occasions It has always been stressed to me by management that there is a strict volume level which must be observed
28/6/18	Lynne & Brian Entwistle	letter	In all the 5 years we have been visiting OM we have seen no scenes of disturbance or problems with any of the clientele or the friendly staff
25/6/18	DAVID C PULTON	letter	OM provides a refreshingly different character to many other pubs / restaurants...i have always found the manager and staff to be thoughtful, responsible and above all professional in the way they conduct themselves and their business

29/6/18	Elizabeth Blanche Caersws	email	<p>OM is a complete contradiction to the venue implied in the complaints</p> <p>I've never encountered drunk customers or inappropriate behaviour of any sort</p> <p>Ive noticed the lengths staff go to consider local residents including filtering customers out through alternate exits so as not to disturb people late at night, closing windows and doors near the houses, signs requesting customers be considerate...</p>
29/6/18	Ursula Martin 20 Bethel Street, Llanidloes	email	<p>I have been attending OM for 3 years and in all that time, form previous and current owners, i have seen nothing but care and attention paid to the bars actions so as not to disturb the neighbours</p> <p>Doors and windows of bar and entrance corridor kept closed; music levels lowered after certain time of night; front door locked late night and customers asked to leave via function room; customer notices</p>
29/6/18	William T Jones 40 Brynglas Avenue, LLANIDLOES	email	<p>Om has provided me with a safe space to meet people...i've never encountered drunk or intimidating people or antisocial behaviour of any kind</p> <p>Staff and owners are considerate and diligent in the managing of the proximity of the local houses</p>
29/6/18	Cliff Chapman Llanidloes resident	email	<p>Never witnessed any trouble</p>
29/6/18	Isobel Jolazza Rosedene, LLANIDLOES	email	<p>I have not experienced problems with smoking or noise during weekly BIBS sessions or when attending events at OM with my family. Nor have I witnessed any criminal behaviour</p>
29/6/18	Ioan & Sharon Evans	email	<p>42 high street lies within a triangular of 3 licensed premises in a town centre...expectation of late night disturbance is an absolute</p>

	Park Dairies Ltd (OWNERS OF OM BAR)		Issues with crime and disorder raised in application are 'strongly without evidence', as issues could have been carried out by absolutely any person residing or visiting the town
29/6/18	Anna Jenkins Tryfan, Woodlands Road, LLANIDLOES	email	Very safe and friendly venue...central part of the community I have attended countless events & have never witnessed any trouble of a crime & disorder nature or public nuisance whatsoever, neither within the premises or in the immediate vicinity
30/6/18	Scott Bennett Banhadlog Hall, tylwch, LLANIDLOES	email	New owners made clear effort to clean up appearance of both inside and outside the premise...very strict and spoke aboutnstrong intention to ensure anti-social and drug using individuals did not frequent the OM During two music events I attended, i have seen the manager monitoring sound levels with a decibel measuring device. This is not something i have seen at any other music event at any other licensed premises in Llanidloes
30/6/18	Ros & Tudor Brodie-Griffiths 20 Smithfield Street, LLANIDLOES	email	Music - it is not too loud... We have noticed that it is quiet enough that when we are leaving to go home, it is hardly possible to hear that music is playing outside We have never seen any patrons being a public nuisance, disorderly or criminal for that matter. We feel the OM is well run/ We see and hear more rowdiness coming from some of the other pubs around
30/6/18	Mark Jervis	email	Regular visitor of OM and I don't recognise the business the applicant describes I have never witnessed any criminal damage or activity, never seen anyone congregating by applicants house our uninating Licensees have been careful to monitor minimise noise levels, keep windows and doors closed, notices reminding customers not to smoke outside the front door...

